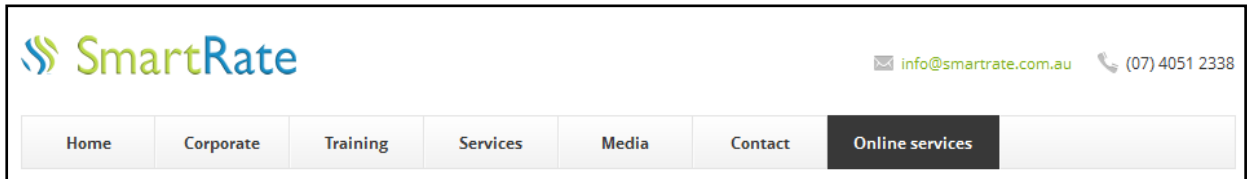
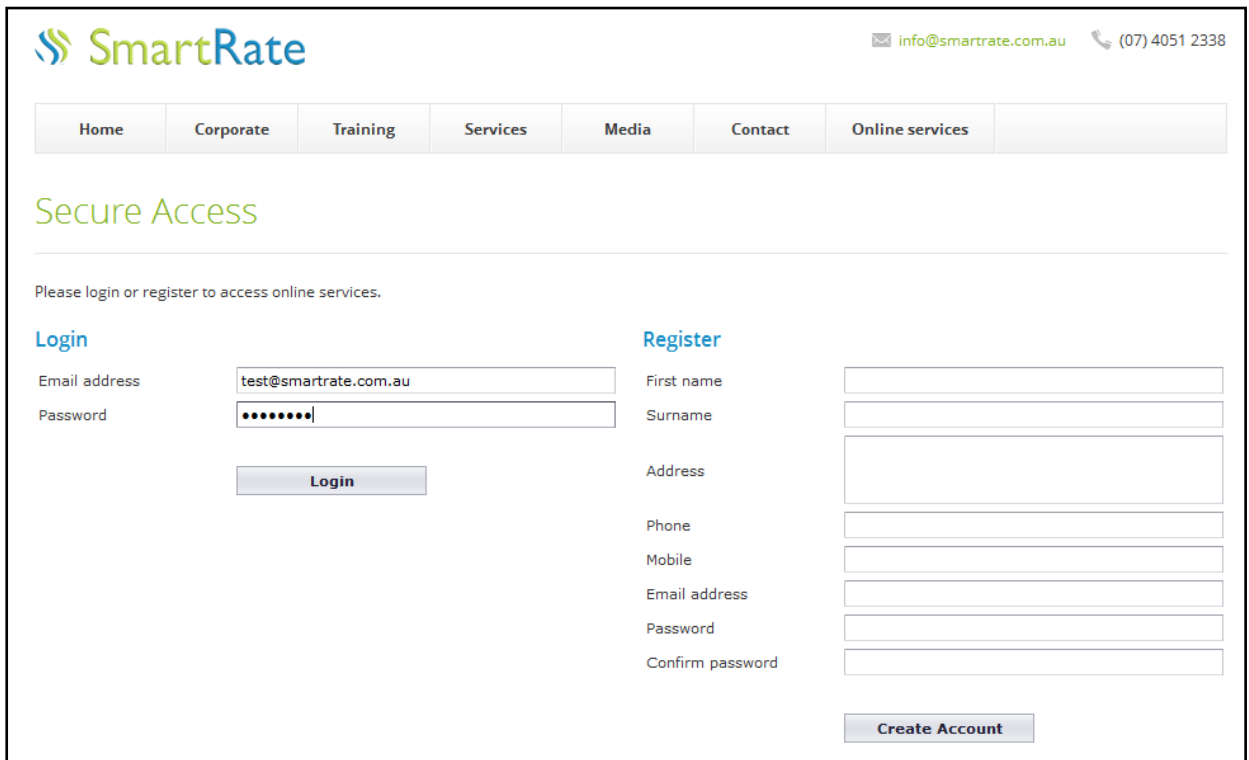


How Do I access Online User Support?

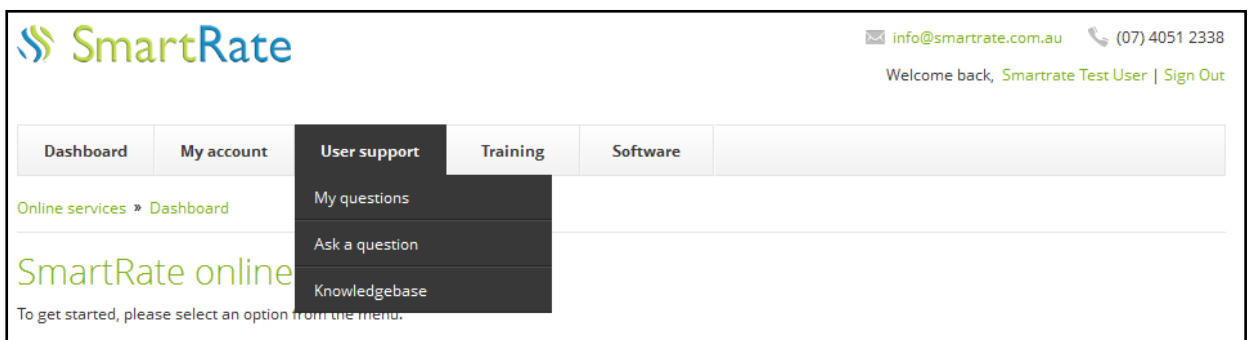
1. Log on to the system by selecting “Online services”.



2. Login to the system using your user account details that will have been setup when you subscribed to the programme



3. The main online services screen displays a series of “TABS” that gives you access to all online services that are available to you according to your subscription status.
4. Select “User Support”.



A User Guide on User Support available for download in Resources on the main page - click on the link.